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**TRANSMITTAL  
FORM**

(to be used for all correspondence after initial filing)

Application Number	10/089,548
Filing Date	August 8, 2002
Inventor(s)	Thore BRYNIELSSON
Group Art Unit	2683
Examiner Name	Congvan Tran
Attorney Docket Number	10400-000005/US

**ENCLOSURES (check all that apply)**

<input type="checkbox"/> Fee Transmittal Form  <input type="checkbox"/> Fee Attached  <input checked="" type="checkbox"/> Amendment  <input type="checkbox"/> After Final  <input type="checkbox"/> Affidavits/declaration(s)  <input type="checkbox"/> Extension of Time Request  <input type="checkbox"/> Express Abandonment Request  <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s)  <input type="checkbox"/> Response to Missing Parts/ Incomplete Application  <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application)  <input type="checkbox"/> Letter to the Official Draftsperson and _____ Sheets of Formal Drawing(s)  <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition  <input type="checkbox"/> Petition to Convert to a Provisional Application  <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address  <input type="checkbox"/> Terminal Disclaimer  <input type="checkbox"/> Request for Refund  <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group  <input type="checkbox"/> LETTER SUBMITTING APPEAL BRIEF AND APPEAL BRIEF (w/clean version of pending claims)  <input type="checkbox"/> Appeal Communication to Group (Notice of Appeal, Brief, Reply Brief)  <input type="checkbox"/> Proprietary Information  <input type="checkbox"/> Status Letter  <input type="checkbox"/> Other Enclosure(s) (please identify below):		
<table border="1"><tr><td>Remarks</td><td></td></tr></table>			Remarks	
Remarks				

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm or Individual name	Harness, Dickey & Pierce, P.L.C.	Attorney Name	Donald J. Daley	Reg. No.	34,313
Signature					
Date	December 17, 2004				



PATENT  
10400-000005/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Thore BRYNIELSSON CONF. NO.: 5033  
SERIAL NO.: 10/089,548 GROUP: 2683  
FILED: August 8, 2002 EXAMINER: Congvan Tran  
FOR: METHOD AND SYSTEM FOR AUTHENTICATION OF A  
SERVICE REQUEST

**AMENDMENT**

U.S. Patent and Trademark Office  
220 20th Street S.  
Customer Window, Mail Stop Amendment  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

December 17, 2004

Dear Sir:

Responsive to the Official Action dated September 29, 2004, the following amendments and remarks are respectfully submitted in connection with the above-referenced application.

**Amendments to the claims** begin on page 2 of this paper.

**Remarks** begin on page 9 of this paper.